



Membership 2021/22 – Terms and Conditions

By purchasing Adult, Newborn, Junior Reds, Teen, International or Pet membership, you are deemed to have accepted and agree to be bound by these Terms and Conditions of use.

Overall Terms & Conditions

1. Adult membership is valid for persons aged 18 or over. Newborn Membership is valid for 0-2 year olds, Junior Reds Membership is valid for 3-12 year olds and Teen Membership is valid for 13-17 year olds. International Membership is valid for persons aged 18 or over and whose home address resides outside of the United Kingdom.
2. Subject to condition 1, season ticket holders shall have the opportunity to be enrolled into the Adult, Newborn, Junior Reds, Teen, International membership schemes at a reduced cost, dependant of their age category.
3. Enrolment to Adult, Newborn, Junior Reds, Teen, International or Pet membership scheme for all other supporters is subject to the following fees: Adult: £35 (£25 for season ticket holders), Newborn £10, Junior Reds £20, Teen £20, International £25, Pet Membership £10.
4. Membership commences once the membership fee has been paid and received by the Club in cleared funds. Therefore, if paying by cheque, once the cheque has cleared.
5. Adult, Newborn, Junior Reds, Teen, International or pet membership expires on 31st May each year regardless of the date of joining.
6. Membership is non-transferable and can only be used by the named individual as shown on the Membership card.
7. Memberships are for the use of home supporters only. By applying for an Adult, Newborn, Junior Junior, Teen, International or pet membership, you warrant and represent that you are a home supporter and, in particular (but without limitation to the foregoing), that you are not a supporter of an opposing team at any such match.
8. If a member changes their postal address or email address registered with their membership, they must notify the Club's Ticket Office in writing of the change or email the Club at tickets@cafc.co.uk as soon as reasonably practicable.
9. If a membership is cancelled, subject to their statutory rights, their membership fee will not be refunded.
10. Lost, stolen, misplaced or damaged membership cards should be reported to the Club's Ticket Office immediately. The Club shall then de-register the lost, stolen, misplaced or damaged card and, if requested by the member and subject to condition 10 and 11, re-issue the member with a replacement card.

11. Replacement of a lost, stolen, misplaced or damaged card will incur a replacement fee of £5, which is strictly non-refundable and the replacement card will only be issued in the name of the original member.
12. A membership card remains the property of the Club at all times.
13. The Club reserves the right to run membership joining incentive schemes from time to time without liability to existing members.
14. The Club reserves the right to change or amend these Terms and Conditions at any time, giving the members 30 days' prior written notice using the contact details supplied by each member.
15. If, at any point, you become a season ticket holder after purchasing a membership you will not be able to receive a refund for the fee paid for the membership.
16. Upon becoming an Adult or International member, supporters will be awarded a set number of loyalty points at the time of completing the purchase.
17. All Memberships are subject to a £1.50 transaction fee.
18. International membership is for overseas supporters only. If an International membership is purchased by a UK supporter the membership will be cancelled after checkout and a refund email confirmation will be sent.
19. Any discount codes associated with the purchase of your membership will be sent out with the membership packs in the summer, either in the form of a code or with further instruction on how to utilise the benefit. Discounts are only applicable for the named individual on the membership and cannot be transferred or exchanged.
20. Events included in the membership may not be hosted as a result of external factors out of the club's control. In this instance, members will not be refunded or offered compensation.
21. Members will be invited to listed events throughout the season. Some events will have a maximum capacity for attendees, and therefore members are not guaranteed a space at every event. Members will not receive compensation for any event they are unable to attend.
22. Adult members who do not have a season ticket will be able to take advantage of a £2 match ticket discount for home league fixtures only. The discount only applies to the named individual with the membership.