



TWO-STAGE PAYMENT PLAN FREQUENTLY ASKED QUESTIONS

• Why are you offering a two-stage payment plan?

With the current uncertainty still surrounding the start of the 2020/21 season, and with the current situation impacting the finances of everyone, we wanted to offer all supporters the chance to still support the club they love without hammering their wallet.

• How does it work?

The cost of your season ticket will be split across two payments. The first of these payment will be made when you initially purchase the ticket and will be 50% of the price of your ticket plus the admin fee, with the second then automatically taken from the same card that you purchased with on November 1st.

To apply for this payment method, you will first have to fill out an online application form, which can be found [here](#). Once this has been completed, you will be contacted by a member of our Ticket Office team to discuss your season ticket and to take the first payment.

• What happens if some games are played behind closed doors?

If games are played behind closed doors, then the price to pay on November 1st will be recalculated based on the amount of games that have been played behind closed doors. So for example, if three games are played behind closed doors in the opening few months of the season, then on November 1st, when the second payment takes place, the price charged will factor in the cost of those three games missed on a pro-rata basis.

• Is there a fee for this payment method?

Yes, there is a £20 administration fee for the two-stage rolling season ticket. This payment is taken included the first payment that you will make. You will not be charged an admin fee on your second payment.

Please note that if you are renewing multiple season tickets in one transaction, you will only be charged once for the admin fee.

• So how much will my season ticket cost?

We have provided a table below based on an Adult season ticket across all of our seating zones within The Valley. To find a full range of prices for the 2020/21 Season, please [click here](#)

ZONE	FIRST PAYMENT	SECOND PAYMENT (NOV 1 ST)	TOTAL PAYMENT
ZONE 1	£287.50 + £20 Admin Fee = £307.50	£287.50	£595
ZONE 2	£227.50 + £20 Admin Fee = £247.50	£227.50	£475
ZONE 3	£200 + £20 Admin Fee = £220	£200	£420
ZONE 4	£130 + £20 Admin Fee = £150	£130	£280
FAMILY	£130 + £20 Admin Fee = £150	£130	£280