

Terms and Conditions for Season Ticket Gifts

Discount Drink

1. Each season ticket holder that buys in the early-bird window will receive one voucher to receive a 20% discount on one drink at a game decided by Charlton Athletic
2. The drinks that will be eligible are one bottle of beer, one glass of wine, one soft drink (tea, coffee or water).
3. The vouchers are non-transferable and must be used by the holder of the season ticket
4. There is not a cash alternative available for the voucher
5. The voucher can only be used for the game it is designated for and will not be accepted at fixtures before or after in the season
6. The voucher will only apply to the above mentioned drinks and will not provide a discount for the whole order
7. Multiple vouchers can be used in one transaction across multiple drinks, but all qualifying fans must be in attendance when the voucher is presented
8. The voucher can be redeemed at any kiosk within The Valley and at the club's Fans' Bar in the Covered End
9. No additional vouchers will be issued to season ticket holders in any circumstance
10. This offer will only come into effect when The Valley is able to host a capacity crowd again. It will not be valid for any fixtures that have a restricted attendance.

Free Handbook

1. Each season ticket holder that purchases in the early-bird window will receive a free Charlton Athletic Handbook that is released prior to the start of the 2021/22 season. The date of when this will be sent out will be released to all season ticket holders by email ahead of the time.
2. This handbook will be delivered by post to the address registered on Charlton Athletic's ticketing system at the time of sending. The onus is on the fan to make sure that they have their correct address registered with the football club.
3. There is not a cash alternative available for the handbook.
4. The club will not send any additional handbooks to season ticket holders under any circumstances.

5. The club will not be liable for any handbooks that fail to be delivered to season ticket Holders

Club Shop Discount

1. Each Adult, Over 65, Under 21 and Student price class early bird season ticket purchasers, and the equivalent disabled price classes, will be eligible to redeem a fifteen percentage discount against merchandise in the Club Superstore
2. The discount will only be eligible across a three-day period, which will be communicated with the fans at a later date.
3. Fans will not be able to redeem this discount on merchandise outside of the three-day period
4. Cash alternatives are not available for the value of the discount
5. The discount offered will only be eligible on transactions up to £100
6. Discounts are non-transferable and can only be redeemed by the season ticket holder⁷. All discounts must be redeemed in person, in the Club Superstore, and are not available online
8. The discount will only be valid when The Valley is able to host an unrestricted attendance once again

Free Ticket

1. Each Adult, Over 65, Student, Under 21 and Under 18 and the equivalent disabled price classes will be eligible to redeem one ticket to a silver category match of their choice throughout the 21/22 season
2. This offer will only come into effect when The Valley is able to host an unrestricted attendance again and will not be valid for any fixtures under a restricted attendance.
3. The club reserves the right to limit the amount of tickets that season ticket holders are able to redeem each game
4. The free ticket will only be redeemable online and not over the phone or in person
5. The free ticket will only be delivered in a Print-At-Home or Mobile Ticket format. No physical tickets will be sent or printed for fans that choose to redeem the free ticket.
6. There is no cash alternative available for the free ticket.

7. The club cannot guarantee that eligible fans are able to redeem a seat next to or around their season ticket seat.

8. Qualifying fans will only be able to redeem the free ticket in the price zone that they have purchased their season ticket. An exception can be made for those fans who purchase in Zone 4 due to potential lack of seating