



2021/22 International Season Ticket Ts and Cs

The terms and conditions set in this document govern the use of the 2021/22 International Season Ticket.

They define the relationship between the club (Charlton Athletic Football Company Ltd) and the international season ticket holder (the person who purchases the 2021/22 international season ticket) and this takes precedence over all and any previous versions. Use of the international season ticket shall be deemed to constitute acceptance of these terms & conditions (below) and the general CharltonTV terms and conditions, which can be viewed by clicking [here](#).

1. The purchase of an international season ticket grants the holder access to the club's live streaming service CharltonTV LIVE.
2. The full benefits of the subscription are:
 - Live streaming of first-team league games
 - Live streaming of pre-season fixtures
 - Exclusive non-live video features and interviews
 - Live audio commentary of ALL first-team fixtures
 - Coverage of the academy and women's team
 - Unlimited access to the unrivalled CharltonTV archive
3. EFL regulations stipulate that international season tickets can only be sold to supporters who live outside of the United Kingdom and Ireland. The United Kingdom is classed as; England, Scotland, Wales Northern Ireland, Guernsey, Isle of Man and Jersey.
4. International season ticket holders must be outside of the aforementioned countries whenever they try to access access live streams.
5. An international season ticket does NOT include a seat at The Valley for home matchdays. International season ticket holders will need to purchase a match ticket in order to attend games in person at The Valley.
6. An international season ticket does not include live-video access to cup or play-off matches, unless stated otherwise.
7. An international season ticket is priced at £195. There are no concession prices available for an international season ticket
8. The holder's international season ticket will auto-renew 12 months after it is purchased.
9. The holder can disable the auto-renew feature at any time. If disabled, the holder will still be able to make use of their international season ticket until it expires.
10. If the holder disables the auto-renew feature and no longer makes use of their subscription then no pro-rata refund will be available.
11. Any changes in price to international season tickets will be communicated to holders, via email, at the earliest opportunity.
12. An international season ticket will be registered to one CharltonTV account, which can be logged into on any browser or smart device



13. CharltonTV accounts can only be logged into **ONE** account at any one time. Supporters who access live streaming co-currently on the same CharltonTV account will have their accounts suspended. If this occurs, fans must email website@cafc.co.uk to have their accounts reactivated.
14. No pro-rata refund will be available if your account is suspended due to co-current live streaming.
15. The club reserves the right to cancel or withdraw the holder's international season ticket if it suspects the holder of co-current streaming or of breaching EFL piracy laws.
16. International season tickets will only ever be sold via www.cafc.co.uk or www.booking.cafc.co.uk.
17. As an international season ticket holder you accept that, from time to time, a Charlton match will be selected for live coverage by Sky Sports or an international broadcaster, which means that a fixture may NOT be available to stream in your country of residence, due to EFL regulations. You accept that, when this occurs, you will be able to listen to live audio commentary of this selected match.
18. An international season ticket is NON-transferrable and cannot be moved to another CharltonTV account at any point.